Johnson and Polk counties jointly own a Management Information System being used by Johnson, Scott, and Polk counties. It is designed to help manage the CPC, case management, and service coordination functions in each county. Has been in use in Polk County since September, 2002.

- Each county owns its own data and database
- Scott County has a license to use the Web interface and has developed its own module to manage the General Assistance program

Technical Information:

- ASP.Net Web application
- Database is Microsoft SQL Server 2012
- Polk County runs the application in Windows Azure and runs the database in Windows Server 2008 R2 in a virtualized Cloud environment
- Johnson and Scott counties run the application on local servers
- All three counties have various Access databases that link to the SQL tables to encourage robust routine and ad hoc data analysis
- In process of using Business Intelligence to streamline reporting of outcome measure data
- Role-based security at the field level controlled by system administrators in each county

Data Collected:

- Client demographic information
- Information to determine eligibility for county funding and/or other funding sources
- Minimum data requirements
- Information about diagnoses, level of functioning
- Service authorizations
- Claims received and payment information
- Information to track and report on outcome measures
- Provider information, services provided, rates
- Case management module to record contact and time documentation, various forms, documents; allows for full electronic record

Uses of the system include:

- Determine and record eligibility
- Organization of services into benefit plans based on level of functioning
- Request, approve, and store service authorizations; generate notices of decision
- Upload electronic claims from providers; access to remittance advices
- Interface with ETC to accept and transmit standardized electronic claims and remittance advices
- Adjudicate claims and transmit payment information to county auditor
- Generate case management bills; interface with ETC for electronic submission
- Generate state warehouse data and state reports after end of fiscal year
- County budget tracking
- Outcome measurement reporting
- Various analyses of individuals served, services provided, etc.

Polk MIS:

- Active Users: 911 in 112 agencies
- Services: 641
- Provider Records: 2,380
- Client Records: 51,846
- # of Claims Paid in FY12: 384,649